

COMMUNITY SUPPORT WORKERS JOB DESCRIPTION

Position Overview:

Community Support Workers provide personal, social, physical and emotional support to assigned clients. They provide care in the community or at clients homes, and assist clients & their families in need of rehabilitation and/or other support services. Support staff will often collaborate with external community outreach programs and other health teams as needed.

You will be expected to effectively communicate with the clients, their families, co-workers, management, and any other person(s) within the clients care team.

You will also be expected to effectively keep accurate daily charts around client care, progress notes, etc., and maintain proficiency in any other forms of communication physically and/or digitally.

Key Responsibilities:

- Provide optimal care support based on clients individual needs
- Provide support for Activities of Daily Living (ADL)
- **Assist with personal care:** *including but not limited to grooming, bathing, toileting, dressing, changing, feeding, etc.*
- Medication management
- Documentation & Reporting
- Plan Social and Leisure Activities
- Manage household tasks and/or light housekeeping
- Adhering to Health & Safety Standards

Qualifications:

- Valid Level 1 First Aid & CPR Level C **Required**
- BC Class 5 Drivers License **Required**
- Criminal Record Check **Required**
- NVC1 or MANDT training **Preferred**
- Previous experience working with individuals with disabilities, mental health challenges or in a related field **Preferred**

Expected Skill Set:

- Strong communication and interpersonal skills
- Knowledge of person-centered care principles and the ability to provide empathetic and non-judgmental support.
- Ability to establish & maintain professional boundaries
- Ability to thrive in both team-oriented environments and independent work settings
- Time-management & organizational skills.
- Effective problem-solving and crisis management skills.
- Physically fit and able-bodied to assist clients with mobility support.